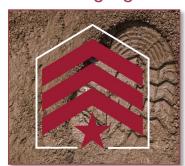
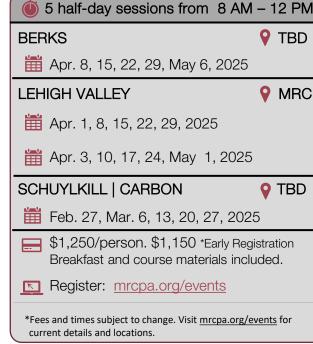


MRC transforms supervisors into leaders through a series of classroom and hands-on modules that cover 10 key supervisory skills. Supervisor Boot Camp, a five half-day development program, teaches practical, relevant, and easyto-apply skills for all levels of supervisors. Participants are held accountable for their learning and challenged to apply each topic in their own workplace. Regardless of job title or position, participants are equipped with a repertoire of fundamental leadership skills to effectively lead others.

Course Highlights



- The Role of the Leader
- Everything DiSC Workplace
- Managing Change
- Communication Skills
- **Active Listening**
- Situational Leadership
- Coaching
- Team Building
- Conflict Management



Visit mrcpa.org/events for full course details.

Who Should Attend

Managers, Supervisors, Team Leads, New/Emerging Leaders, and anyone seeking to elevate their existing leadership skills, build a firm foundation for future growth, and positively impact their company's performance and profitability.

Meet Your Instructors

Janelle Rabenold, MRC Director, Leadership Development and Training Strategy | Janelle is an accomplished professional with over 15 years of dedicated experience in Organizational Development. Janelle holds a Bachelor of Science degree in Business Administration from Albright College, and a Master of Science in Human Resource Management & Learning and Performance Management from Moravian University and is a Certified Everything DiSC Practitioner. Visit mrcpa.org/staff/janelle-rabenold/ to learn more about Janelle.

Craig Kasper, MRC Leadership Development Instructor | Craig has 35 plus years of leadership experience in developing high performance teams in business development, operations management and quality service delivery in companies ranging from 1 million to 25 billion in annual revenues. Visit mrcpa.org/staff/craig-kasper/ to learn more about Craig.

More information available at mrcpa.org/events or contact Nicole Pierce at nicole.pierce@mrcpa.org. This course is eligible for WEDnet.



