

Supervisor Boot Camp

Leadership Fundamentals

Berks | Lehigh Valley | Schuylkill | Carbon

MRC transforms supervisors into leaders through a series of classroom and hands-on modules that cover 10 key supervisory skills. Supervisor Boot Camp, a five half-day development program, teaches practical, relevant, and easy-to-apply skills for all levels of supervisors. Participants are held accountable for their learning and challenged to apply each topic in their own workplace. Regardless of job title or position, participants are equipped with a repertoire of fundamental leadership skills to effectively lead others.

Course Highlights



- The Role of the Leader
- Everything DiSC Workplace
- Managing Change
- Communication Skills
- Active Listening
- Situational Leadership
- Coaching
- Team Building
- Conflict Management

Visit mrcpa.org/events for full course details.

Who Should Attend

Managers, Supervisors, Team Leads, New/Emerging Leaders, and anyone seeking to elevate their existing leadership skills, build a firm foundation for future growth, and positively impact their company's performance and profitability.

Meet Your Instructors

Wendy Beltzner, MRC Sr. Director, Leadership Development and Training Strategy | Wendy has over 25 years of experience in training and curriculum development, specializing in leadership and customer service. Wendy earned her B.S. in Marketing from Oral Roberts University, is a Certified TWI Job Instruction Trainer, a Certified Everything DiSC Practitioner, a Certified Five Behaviors Practitioner, a Certified Emotional Intelligence Practitioner, and holds a Servant Leadership Certificate. She is also a 2024-2025 member of ATD. Visit mrcpa.org/staff/wendy-beltzner/ to learn more about Wendy.

Janelle Rabenold, MRC Director, Leadership Development and Training Strategy | Janelle is an accomplished professional with over 15 years of dedicated experience in Organizational Development. Janelle holds a Bachelor of Science degree in Business Administration from Albright College, and a Master of Science in Human Resource Management & Learning and Performance Management from Moravian University and is a Certified Everything DiSC Practitioner. Visit mrcpa.org/staff/janelle-rabenold/ to learn more about Janelle.

Craig Kasper, MRC Leadership Development Instructor | Craig has 35 plus years of leadership experience in developing high performance teams in business development, operations management and quality service delivery in companies ranging from 1 million to 25 billion in annual revenues. Visit mrcpa.org/staff/craig-kasper/ to learn more about Craig.

More information available at mrcpa.org/events or contact Nicole Pierce at nicole.pierce@mrcpa.org. This course is eligible for WEDnet.

5 half-day sessions from 8 AM – 12 PM

BERKS

TBD

Oct. 2, 9, 16, 23, 30, 2024

Feb. 4, 11, 18, 25, Mar. 4, 2025

Apr. 24, May 1, 8, 15, 22, 2025

LEHIGH VALLEY

MRC

Jan. 15, 22, 29, Feb. 5, 12, 2025

Jan. 17, 24, 31, Feb. 7, 14, 2025

Apr. 1, 8, 15, 22, 29, 2025

SCHUYLKILL | CARBON

TBD

Oct. 22, 29, Nov. 5, 12, 19, 2024

Feb. 27, Mar. 6, 13, 20, 27, 2025

May 7, 14, 21, 28, Jun. 4, 2025

\$1,250/person. \$1,150 *Early Registration Breakfast and course materials included.

Register: mrcpa.org/events

*Fees and times subject to change. Visit mrcpa.org/events for current details and locations.

Manufacturers
Resource Center



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