

Servant Leadership






Empowerment Through Service

Mar. 12, 2025

Servant Leadership: Empowerment through Service is a dynamic course designed to equip leaders with the transformative principles of servant leadership. Participants delve into the essence of leadership as service, cultivating skills in empathy, active listening, and fostering team growth.

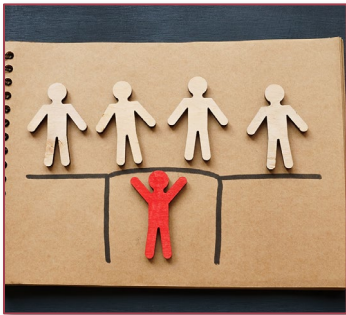
Through an interactive workshop including case studies, and practical exercises, participants develop a profound understanding of their role in uplifting and empowering others.

This course fosters a culture of collaboration, trust, and mutual respect, enabling leaders to inspire positive change within their organizations. Join us on this journey of self-discovery and service and unlock the potential to lead with compassion and purpose.

-  **Mar. 12, 2025**
-  **8:30 AM – 4:00 PM**
-  **\$525/person**
\$475 before Feb. 12, 2025
Meals and course materials included
-  **MRC – 7200A Windsor Drive**
Allentown, PA 18106
-  **Register:**
mrcpa.org/events

*Fees and times subject to change. Visit mrcpa.org/events for current details.

Course Highlights



- Improve communication and listening skills
- Enhance empathy and an understanding of team members
- Foster teamwork and collaboration
- Increase employee engagement and satisfaction
- Enhance organizational performance and culture

Visit mrcpa.org/events for full course details.

Who Should Attend

Anyone responsible for the supervision of others including but not limited to team leads, supervisors, managers, and directors.

Instructor | Wendy Beltzner, MRC Sr. Director, Leadership Development and Training Strategy

Wendy has over 25 years of experience in training and curriculum development, specializing in leadership and customer service with companies across Northampton, Lehigh, and Carbon counties. She previously worked for Fortune 500 giants like IBM and Manpower Inc., advancing her career from entry-level through management. Wendy is also an entrepreneur, having created the Lehigh Valley's first children's museum focused on soft skills education, and she co-owns an award-winning ice cream retail and wholesale business with her husband. Wendy earned her B.S. in Marketing from Oral Roberts University, is a Certified TWI Job Instruction Trainer, a Certified Everything DiSC Practitioner, a Certified Five Behaviors Practitioner, a Certified Emotional Intelligence Practitioner, and holds a Servant Leadership Certificate. She is also a 2024-2025 member of ATD.

More information available at mrcpa.org/events or contact Nicole Pierce at nicole.pierce@mrcpa.org.

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