

# Servant Leadership






## Empowerment Through Service

Sep. 25, 2024

Servant Leadership: Empowerment through Service is a dynamic course designed to equip leaders with the transformative principles of servant leadership. Participants delve into the essence of leadership as service, cultivating skills in empathy, active listening, and fostering team growth.

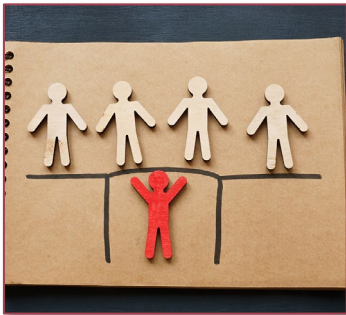
Through an interactive workshop including case studies, and practical exercises, participants develop a profound understanding of their role in uplifting and empowering others.

This course fosters a culture of collaboration, trust, and mutual respect, enabling leaders to inspire positive change within their organizations. Join us on this journey of self-discovery and service and unlock the potential to lead with compassion and purpose.

-  **Sep. 25, 2024**
-  **8:30 AM – 4:00 PM**
-  **\$525/person**  
\$475 before Aug. 28, 2024  
Meals and course materials included
-  **MRC – 7200A Windsor Drive**  
Allentown, PA 18106
-  **Register:**  
[mrcpa.org/events](https://mrcpa.org/events)

\*Fees and times subject to change. Visit [mrcpa.org/events](https://mrcpa.org/events) for current details.

## Course Highlights



- Improve communication and listening skills
- Enhance empathy and an understanding of team members
- Foster teamwork and collaboration
- Increase employee engagement and satisfaction
- Enhance organizational performance and culture

Visit [mrcpa.org/events](https://mrcpa.org/events) for full course details.

## Who Should Attend

Anyone responsible for the supervision of others including but not limited to team leads, supervisors, managers, and directors.

### Instructor | Wendy Beltzner, MRC Sr. Director, Leadership Development and Training Strategy

Wendy has over 25 years of experience in training and curriculum development, specializing in leadership and customer service with companies from all industries throughout Northampton, Lehigh, and Carbon counties. She has previously worked for Fortune 500 service giants such as IBM and Manpower Inc., advancing her career from entry-level through various levels of management. Wendy is also an entrepreneur. She created, owned, and operated the Lehigh Valley's first children's museum designed with an emphasis on soft skills education. She has also co-owned an award-winning, ice cream retail and wholesale business with her husband for the last 30 years. Wendy earned her B.S. degree in Marketing from Oral Roberts University, is a Certified TWI (Training Within Industry) Job Instruction Trainer, and a Certified Everything DiSC Practitioner.

More information available at [mrcpa.org/events](https://mrcpa.org/events) or contact Nicole Pierce at [nicole.pierce@mrcpa.org](mailto:nicole.pierce@mrcpa.org).

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