


# The Methodology of Troubleshooting


Jun. 4 – Jun. 5, 2024


Are you maintaining your equipment or repairing it?  
Do your people change part after part until your machinery can run again?

This Methodology of Troubleshooting course will be hosted at a manufacturing site and will provide the real-life, hands-on experience you need to maintain your equipment and give you a logical, multi-step approach to solve equipment failures quickly, efficiently, and permanently using real life breakdown scenarios.

 **Jun. 4 – Jun. 5, 2024** (2 days)

 8:30 AM – 4:00 PM

 \$895/person. \$825 before 5/7  
Meals and course materials included

 East Penn Manufacturing  
102 Deka Rd., Lyons, PA

 Register: [mrcpa.org/events](https://mrcpa.org/events)

\*Fees and times subject to change. Visit [mrcpa.org/events](https://mrcpa.org/events) for current details.

## Course Highlights



This course will help you understand:

- What your equipment is supposed to do and why it is doing it
- What your equipment is supposed to do and how it should do it
- Troubleshooting a process that requires structured, organized thinking

Visit [mrcpa.org/events](https://mrcpa.org/events) for full course details.

## Who Should Attend

The program is aimed at current and aspiring maintenance managers, engineers, supervisors, planners, or anyone who has a direct interest in building and sustaining a world-class maintenance program.

**Instructor** | Jeffrey Craig, CMRP | Reliability & Maintenance Professional |  
Fuss & O'Neill Manufacturing Solutions

Jeff has more than 30 years of experience in Engineering and Maintenance Management. A natural leader, Jeff has spent his career training both civilians and military personnel in the art of technical and program management. He is an expert in safety program management and has extensive process improvement experience.

As a Reliability and Maintenance Professional for Fuss & O'Neill's Manufacturing Solutions, Jeff works with clients to integrate total process management to improve efficiency, safety, and the bottom line. Jeff is an expert and proponent of TPM (Total Productive Maintenance) and Maintenance Excellence procedures because he has seen, firsthand, the benefits these practices bring. He integrates his practical experience into classes to emphasize real-world applications and to effectively communicate the subject matter. He focuses on individualized client attention and recognizes that an off-the-shelf approach is never an option.

More information available at [mrcpa.org/events](https://mrcpa.org/events) or contact Nicole Pierce at (484) 655-4873 or [nicole.pierce@mrcpa.org](mailto:nicole.pierce@mrcpa.org).

This course is eligible for WEDnet.

Manufacturers  
Resource Center



7200A Windsor Drive • Allentown, PA • 18106  
(610) 628-4640 • [www.mrcpa.org](http://www.mrcpa.org)

